



User Manual

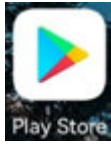
APP IRISCO

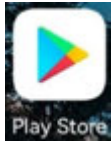


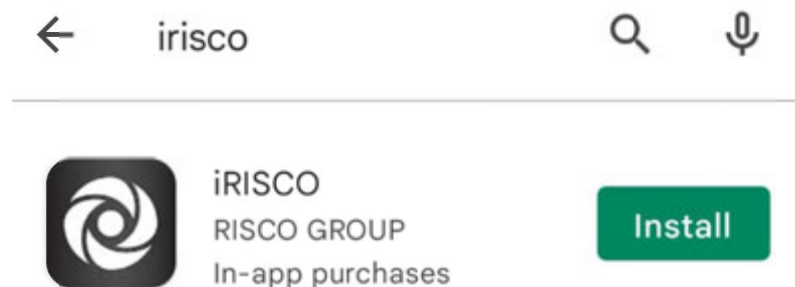
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Installing the IRISCO app

Customers can install it on both IOS and ANDROID mobile phones by downloading it at the App Store or Play Store.



- go to  and type to search for the irisco app
- You will see the app on your mobile screen. Press to Install and wait a moment.



- When the app is finished downloading, the word OPEN will appear.



- To open the app, click on OPEN or click on the icon on your phone's home screen.

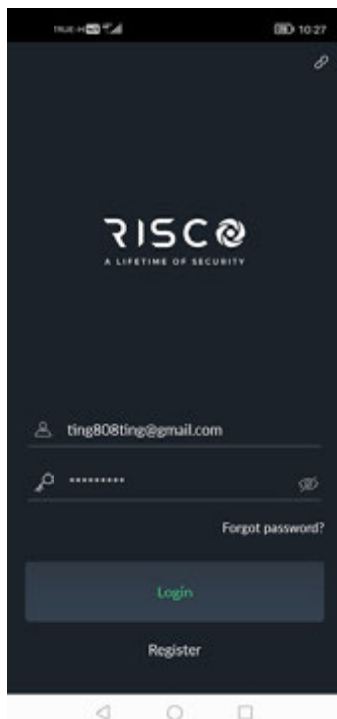


LOGIN to start using

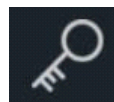
When the installation of the anti-theft system is complete, the customer must prepare an email for registration and notify the technician to add the main user (Owner) . This email will be linked to the password of the control box (Grand Master).



- Click on the irisco icon.on the mobile screen
- login screen will appear for customers to type in the information they have already registered.



Email Name



password

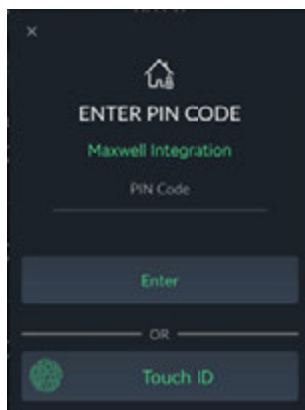


When finished entering information, click Login




In case the customer forgets the password

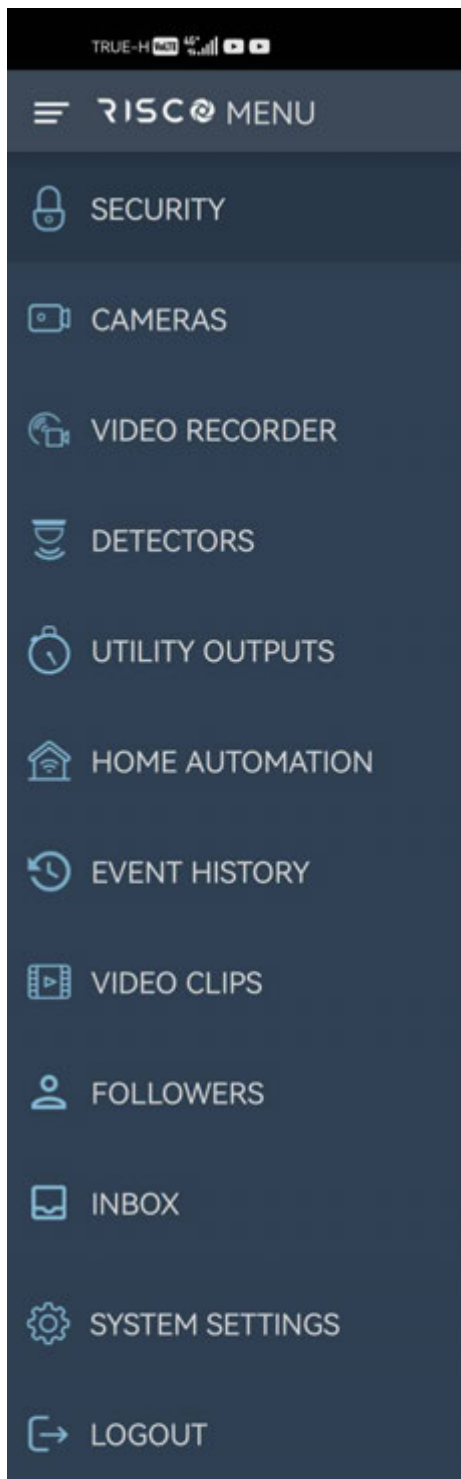
- A new screen will appear. Please enter a 4-digit PIN code (PIN CODE) , which is the code for the anti-theft box.



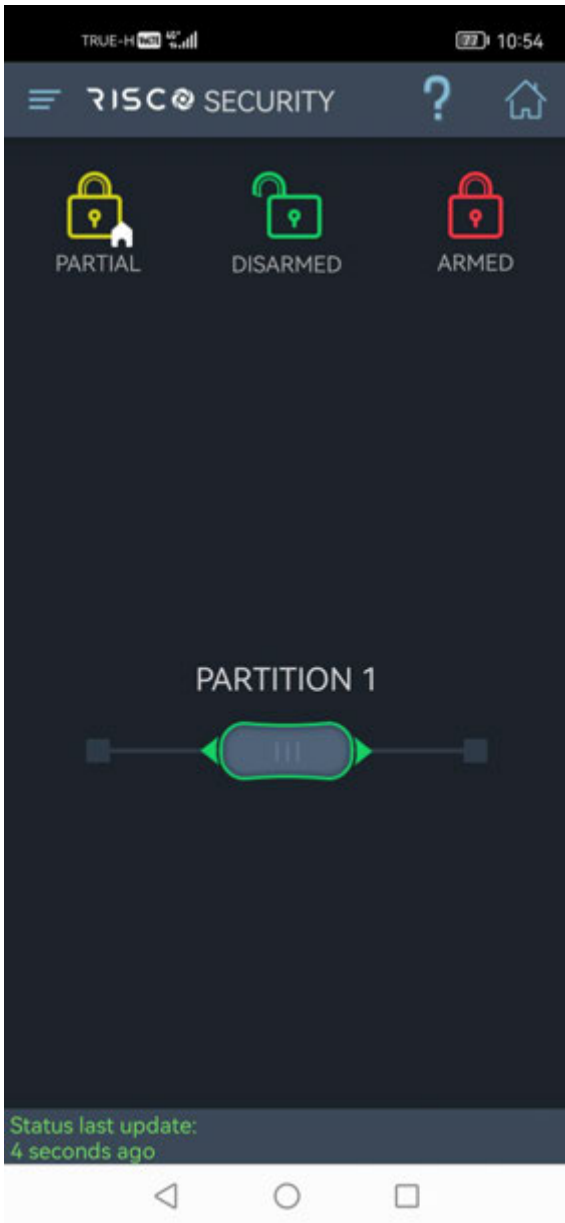
Enter the PIN code and click on Enter.

Various menu functions

Click to  bring up a menu for using all apps. Usually in 1 site we can install many systems together such as anti-theft system, CCTV system, home automation system, if you install all systems you will be able to use every function of the app. According to the menu below



- SECURITY Anti-theft use
- CAMERAS Using the camera
- VIDEO RECORDER camera recorder
- DETECTORS check zone status
- UTILITY OUTPUTS command output
- HOME AUTOMATION
- EVENT HISTORY Watch past events.
- VIDEO CLIPS View video clips recorded on the device.
- FOLLOWERS ALERTS TO EMAIL
- INBOX notification message (future)
- SYSTEM SETTINGS app settings
- LOGOUT Menu to log out of the app.



You can press to order according to the meanings below.



Order to turn on the entire system



Order to open the system partially



Order to turn off the anti-theft system

Or you can press the scroll icon to order.



Swipe right = Open the entire system

Swipe left = Partially turn on the system

Move to middle = shutdown

This status message indicates that the system is connected normally.

Status last update:
4 seconds ago

Status last update

This status message indicates that the anti-theft box has lost connection to Risco (check the internet to see if it's normal).

Panel is offline since:
Apr 29, 2022 11:05

Panel is offline

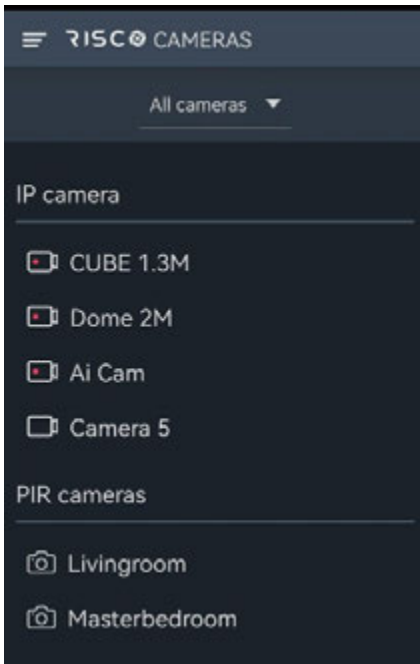


Click to connect to other sites.

CAMERAS

VUPPOINT camera usage menu

For viewing live images and viewing past 30-second images when there is an alert (intruder / fire / emergency button). In the case of installing a recorder, images can be viewed 24/7.



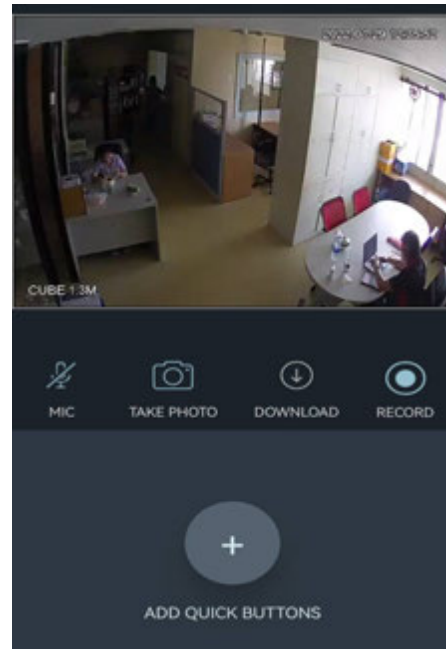
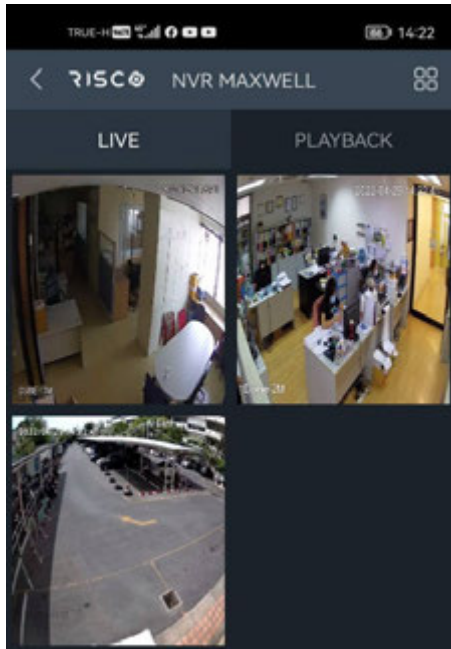
- IP camera Shows a list of cameras available in the system. If you want to view live images, press to select the camera you want to view.
- PIR cameras List of motion detectors with Snapshot cameras.
- When you press to select the camera you want to view The camera image will be displayed.
- MIC Press when you want to speak and there will be a loud sound on the camera.



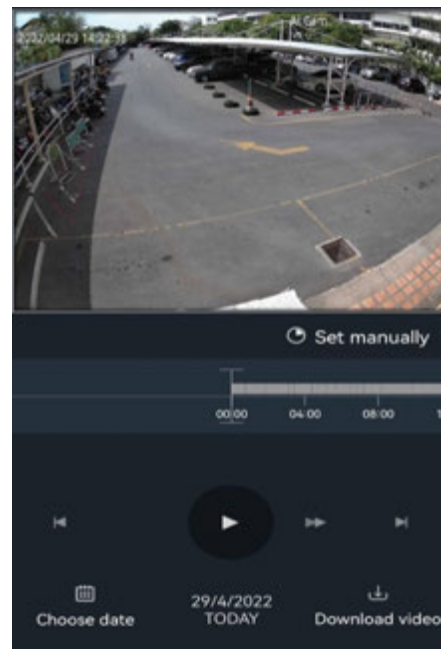
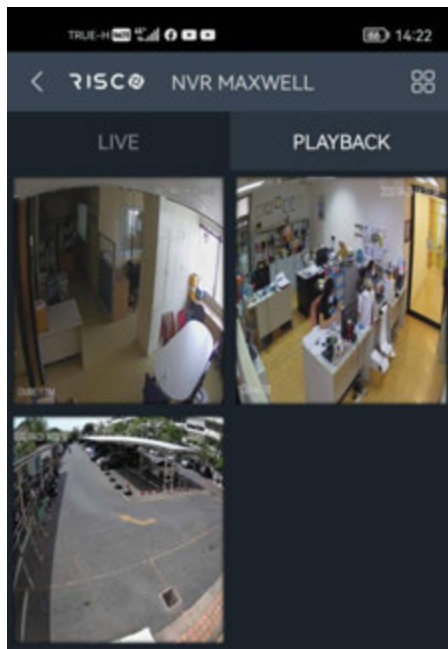
- TAKE PHOTO Press to take a photo.
- DOWNLOAD Press to save the image to your mobile phone.
- RECORD Press to record the movie. to save to mobile phone Pictures can be viewed at the VIDEO CLIPS menu.
- ADD QUICK BUTTONS when you want to create a shortcut command to operate the anti-theft system, such as turning on the system / turning off the system / commanding the output.

NVR recorder usage menu

- LIVE menu for viewing live images

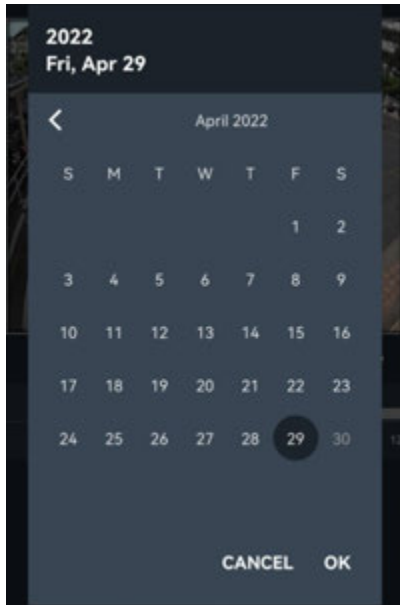


- PLAYBACK menu for viewing previous images

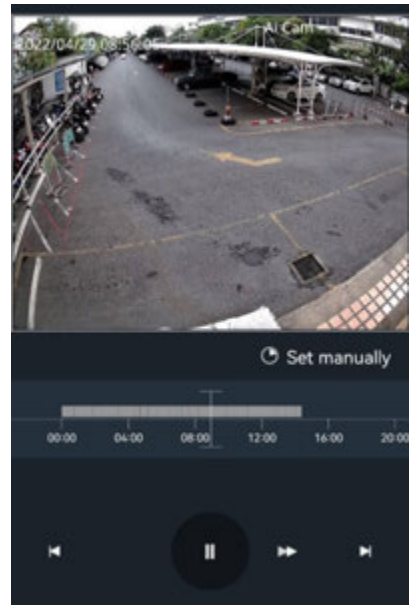



- PLAYBACK Menu showing results for viewing previous images. Press to select the camera that you want to view previous images for.

- Click Choose date.

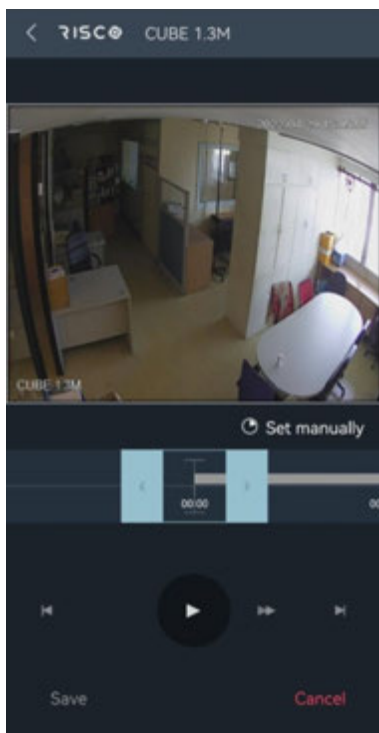


- Press Choose date to select the day / month / year. Then press the OK button.

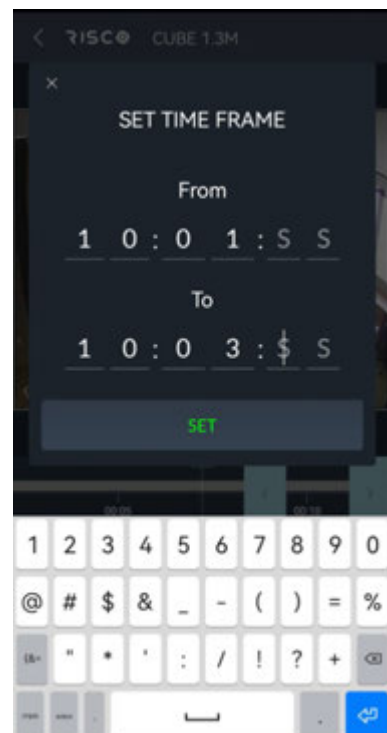


- Slide the bar for the time you want to play. Want to stop pressing buttons? 

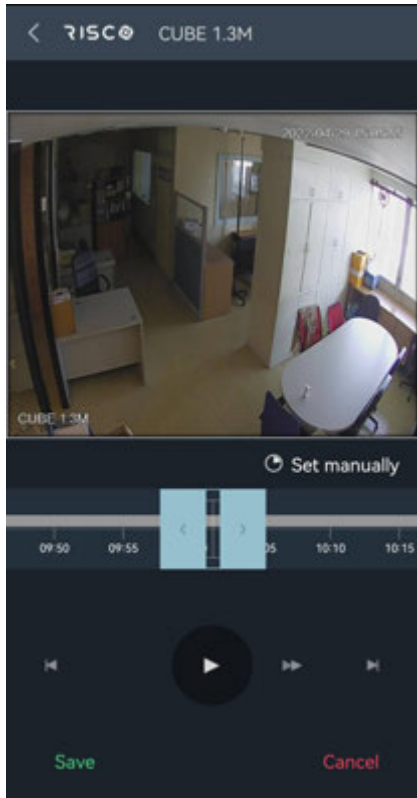
- Download video Downloading video files to your mobile phone Press the button



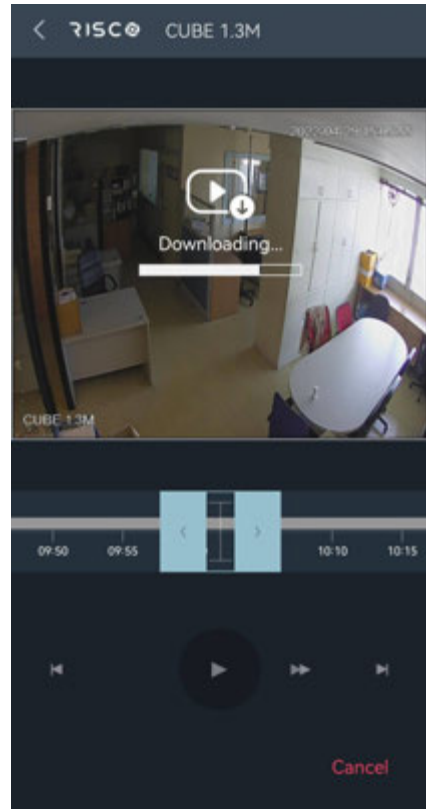
- Press the Set manually button.



- Type a start time From and an end time To and press SET.



- Press the Save button.



- Downloading, wait a moment

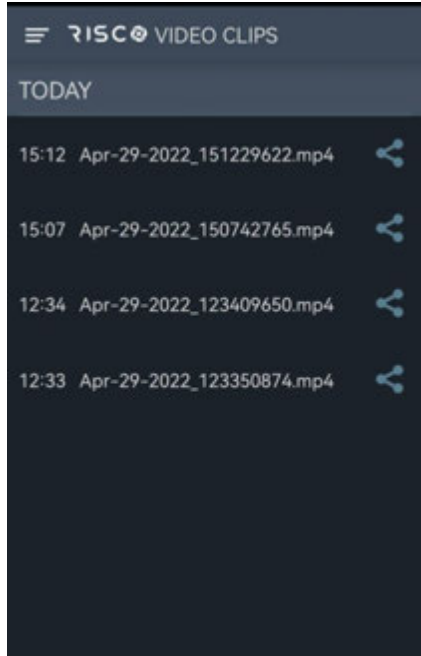


- Download complete Download successful

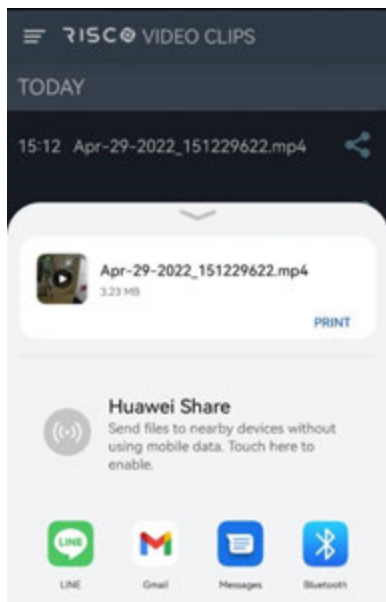



VIDEO CLIPS menu

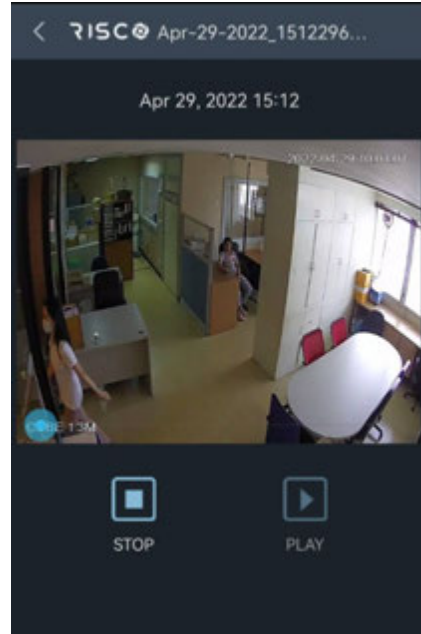
- To play the loaded image Must enter the Video Clips menu.



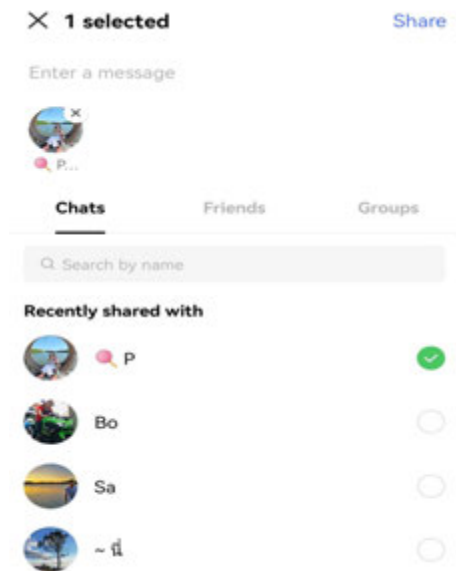
- Press to select the item you want to view past images.



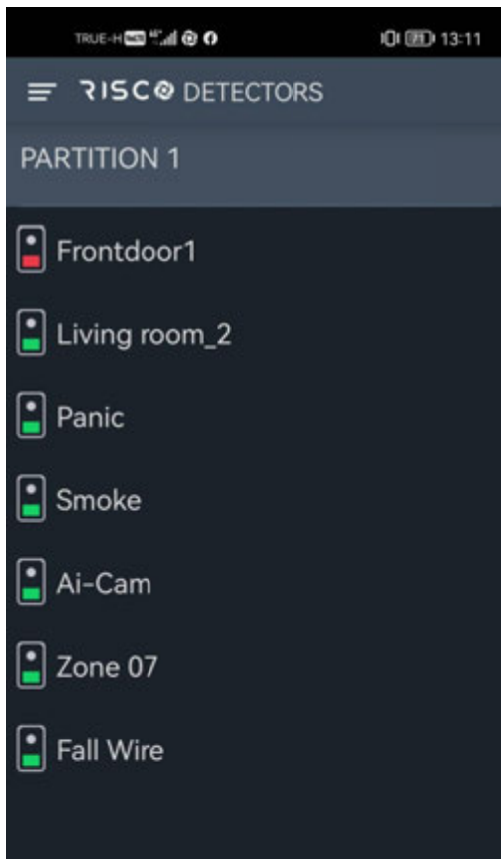
- Want to share video lights? Press 
- Press to select a channel such as LINE.



- The image will play immediately.
Want to stop, press the STOP button.



- Choose who you want to share with.
- Press the Share button.



- Zone status



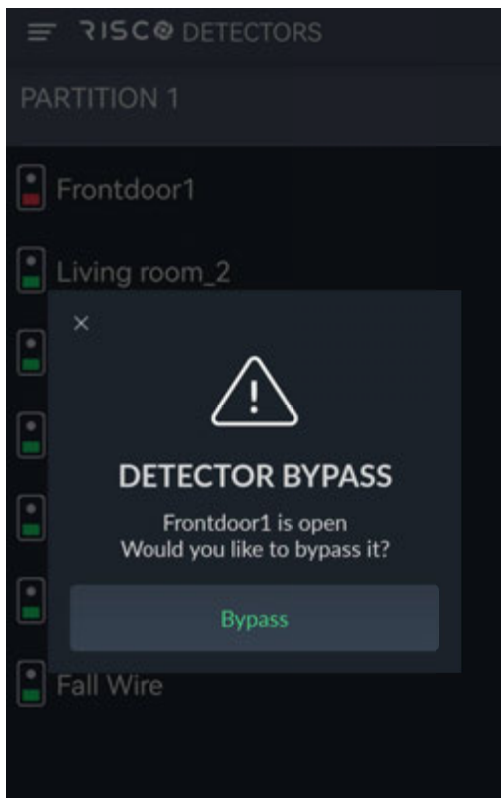
The zone is closed. This is considered normal.



The zone is open, such as having a window or door. The position where the Magnet is attached must be open and the door or window must be closed. or cancel the zone (Bypass) so the system can be turned on.



Zone canceled (Bypass)



- Zone cancellation (Bypass)

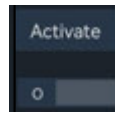
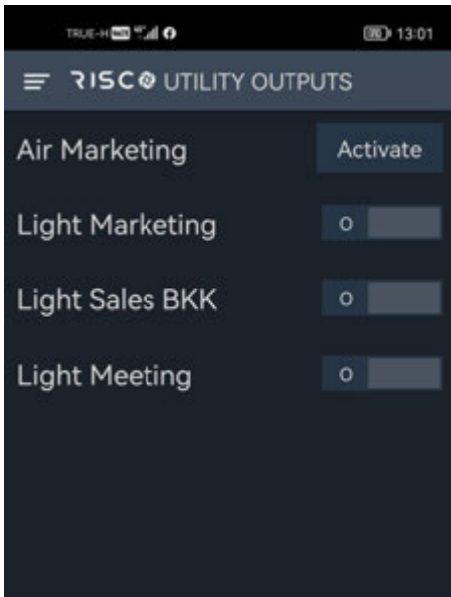
Press to the zone you want to cancel. A message will pop up asking whether you want to cancel or not. Press the button. **Bypass** After that, the zone name list will change its status.



Zone cancellation is done one time at a time. When you command the anti-theft system to turn on and turn off the system. The zone status will become usable again.

UTILITY OUTPUTS

Output command menu

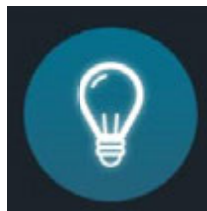
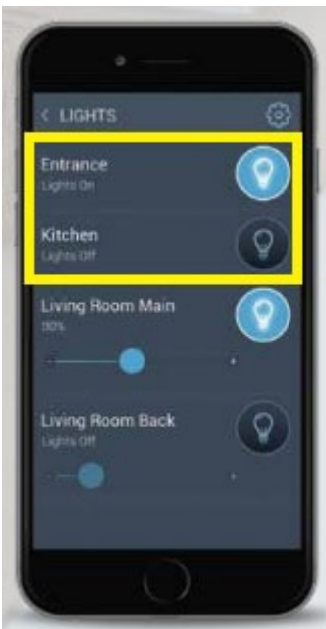


Press the button to control the output, such as turning on / off the lights, pressing the button to turn on / off the fence. This system must be connected to the electrical system with the anti-theft system in the OUTPUT CONTROL section in order to be able to operate at the app. ect.

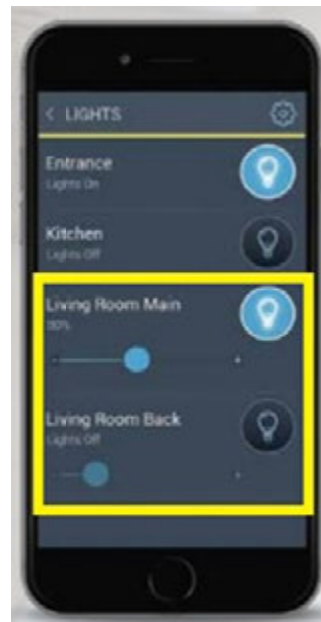
HOME AUTOMATION

Menu for using the home automation system

- Command to turn on / off lights

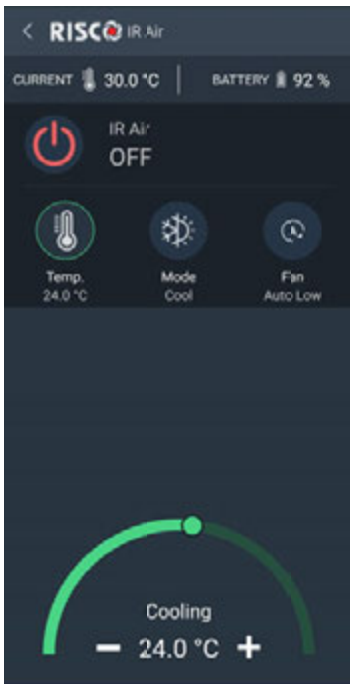


Press to turn on / off the light.

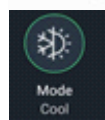
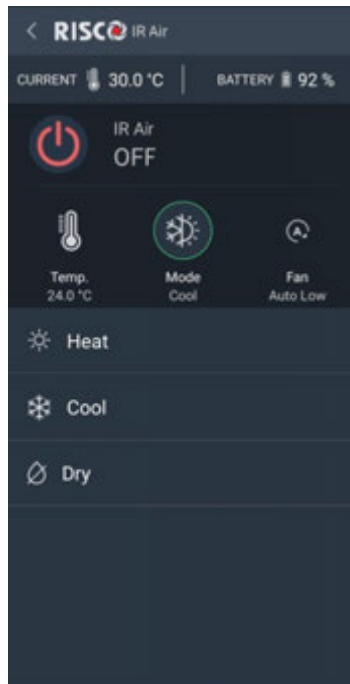


For adjusting the level of increasing or decreasing the light.

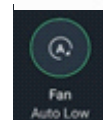
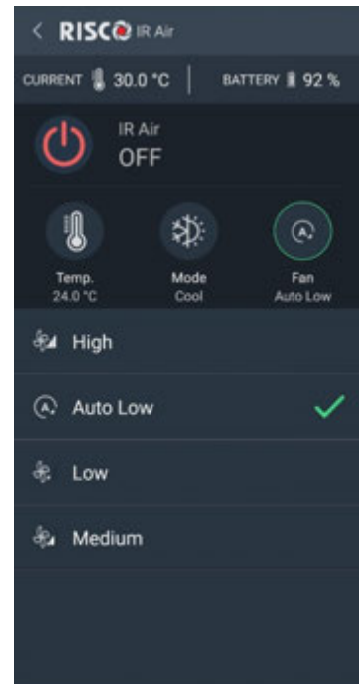
- Order to adjust temperature (IR AIR) Click on the list of installed air conditioners.



For reducing the temperature



For selecting the working mode



For adjusting air conditioner wind speed



Order to turn on / off the air conditioner



Press the slider to adjust the air conditioner temperature.



Shows the temperature status in the air and battery status



Heat adjustment mode

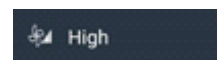


Cooling mode

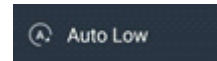
(Recommended to use this menu for air conditioners in Thailand)



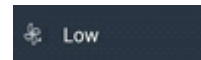
Humidity adjustment mode



very fast



automatic type



low speed

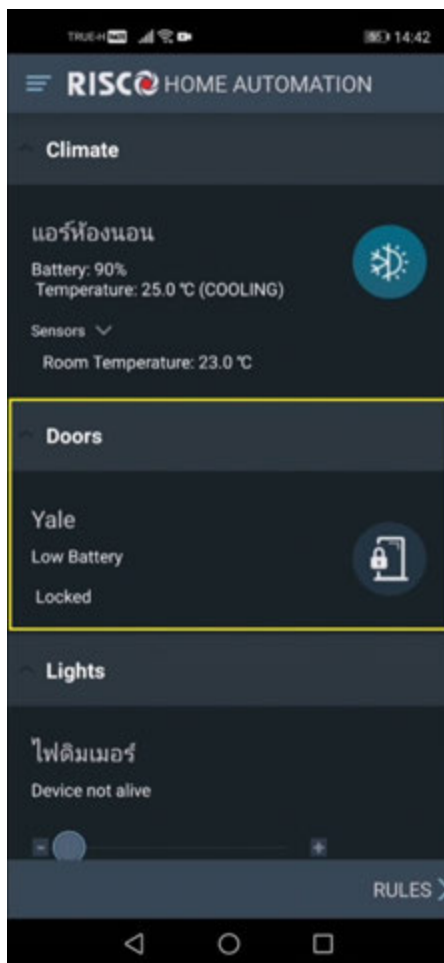


medium fast

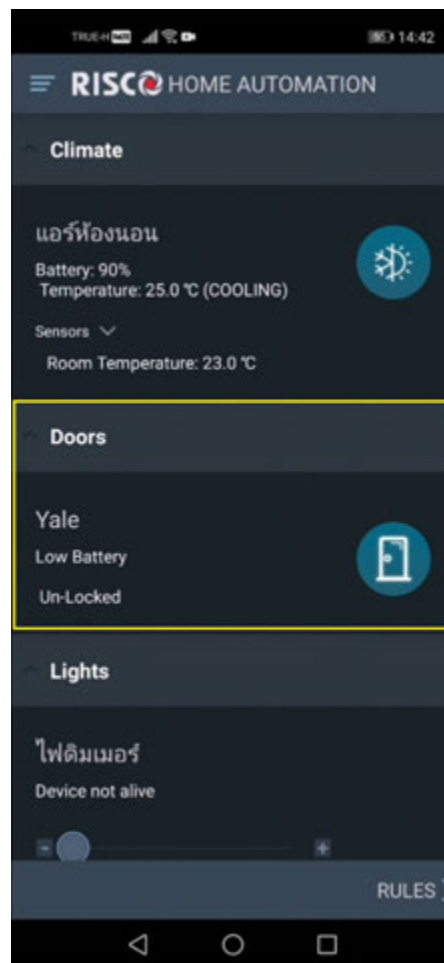
- Order to open / close Doorlock (Yale)

Usage through the App page by showing details Battery status / Doorlock status / On / Off button

Lock status



Unlock status

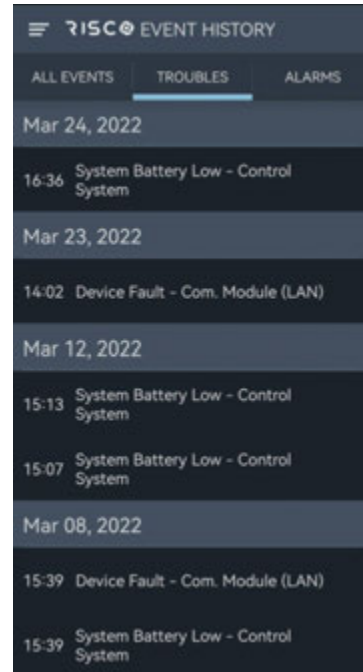


EVENT HISTORY

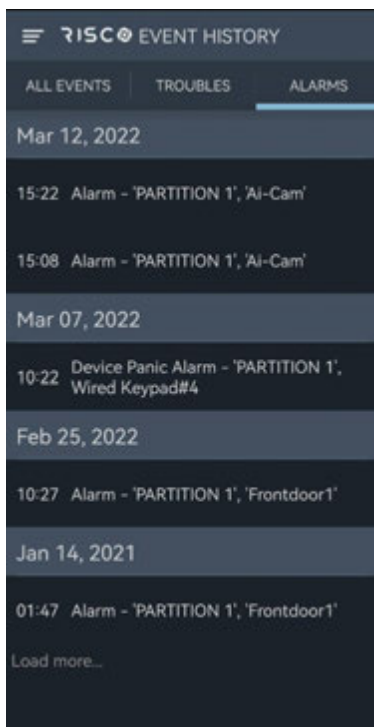
Menu to view past event history



- ALL EVENTS View event history



- TROUBLES Look at the problem of Control System



- ALARMS View event alerts.

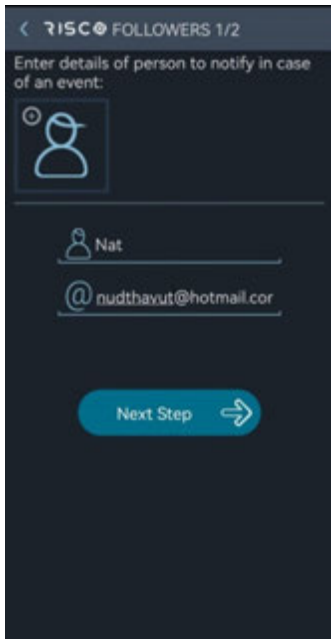
Basic meaning of EVENT HISTORY

- Full Set = Turn on the entire system.
- Part Set = Open some parts of the system.
- Unset = Shut down the system
- Panic Alarm = Emergency Alert
- Fire Alarm = Fire Alert
- Battery Low = The battery is weak.
- Device Fault – Com. Module(LAN) = LAN module did not receive IP from router.
- Alarm PARTITION Zone xxxxxxxx= There is an intruder warning.

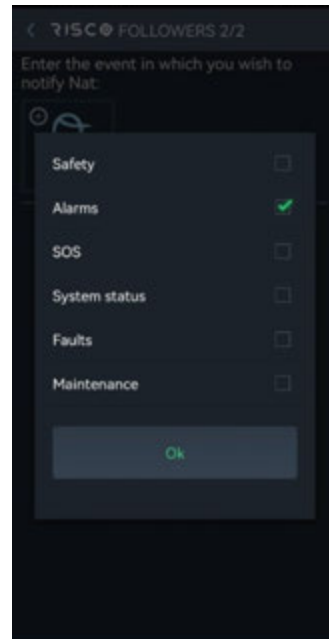


Email notification menu

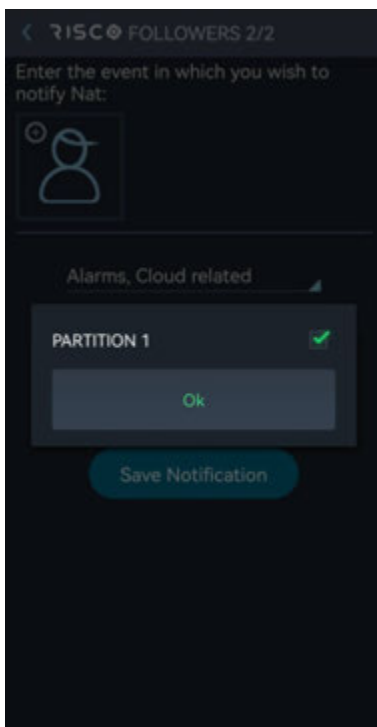
Press the button 



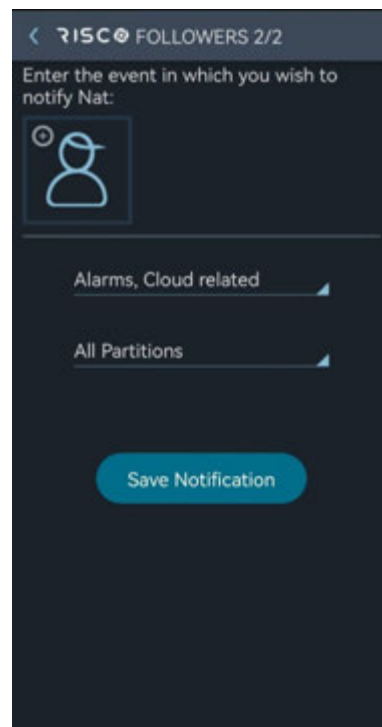
- Type your name and email and press the Next Step button.



- Press to select a notification item and press the OK button.



- Click to select a partition and press the OK button.



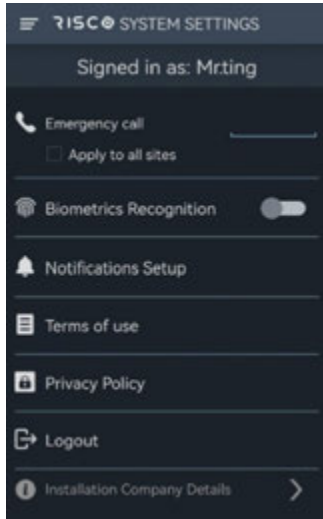
- Press the Save Notification button.



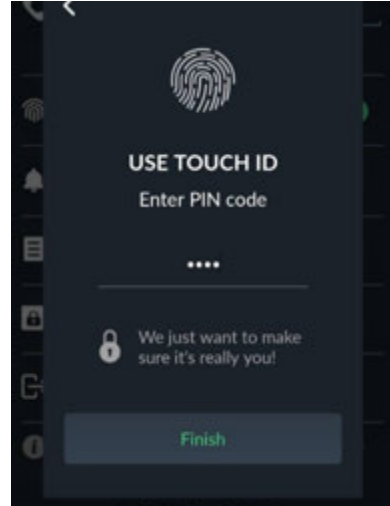
SYSTEM SETTINGS

App system settings menu

System Settings app settings menu

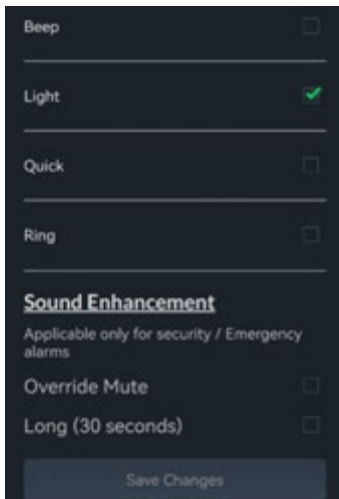


Biometrics Recognition enables the use of fingerprints.



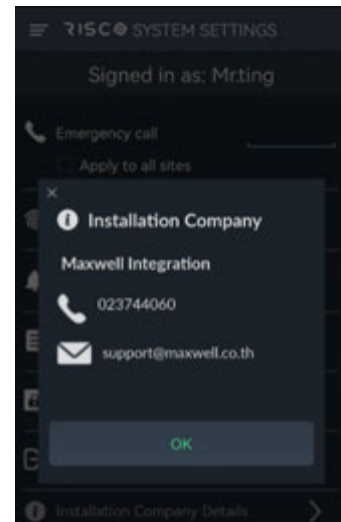
- Enter the anti-theft box PIN code and press Finish.

Notifications Setup Set up notifications.



- Press to select the desired notification sound.
- Override Mute Select if you want sound notifications even if the phone is muted.
- Long (30 Seconds) Press to select if you want a notification sound that lasts 30 seconds.

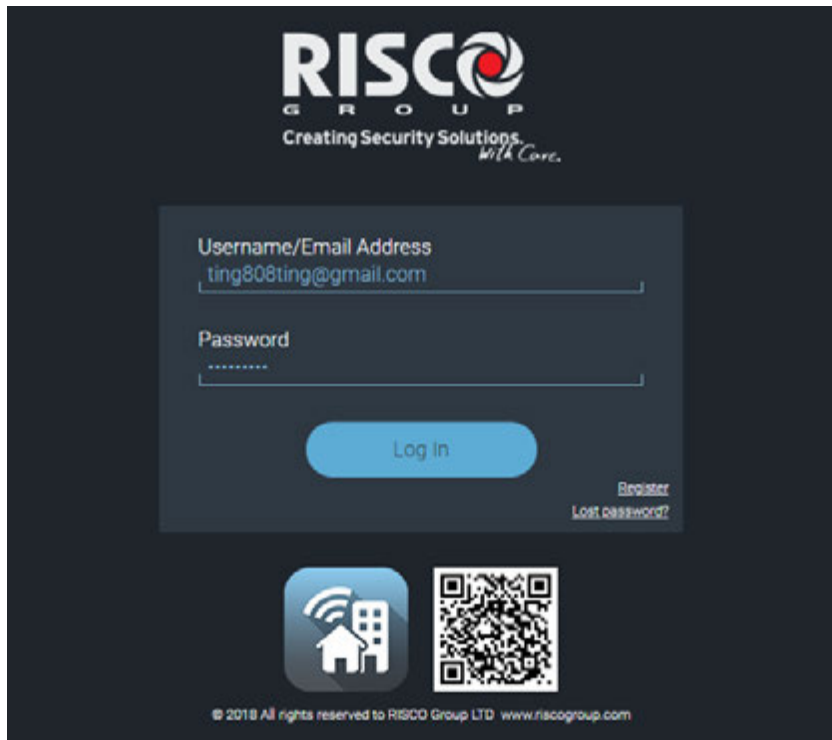
Installation Company Details



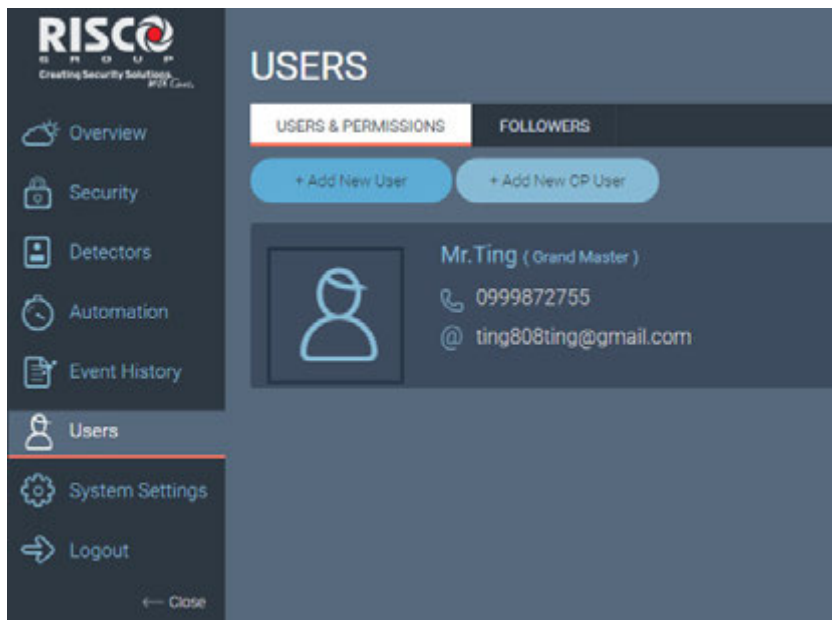
- System installer information

Adding a user

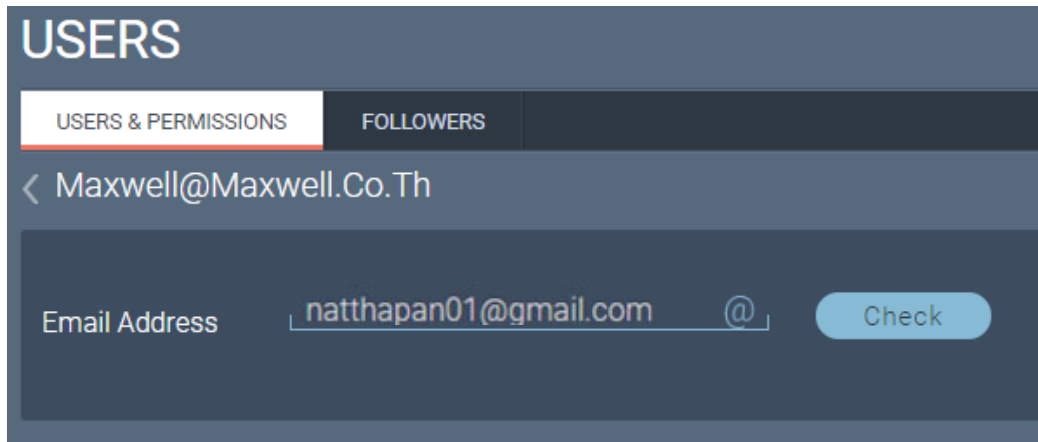
- Access the website via a browser (Chrome,Firefox,Safari,Opera,Edge) www.riscocloud.com and login using the customer's main email (Email Owner)



- Click to Users. → Click on + Add New User.



- Enter the email address you want to use to log in into the Email Address field and press Check.



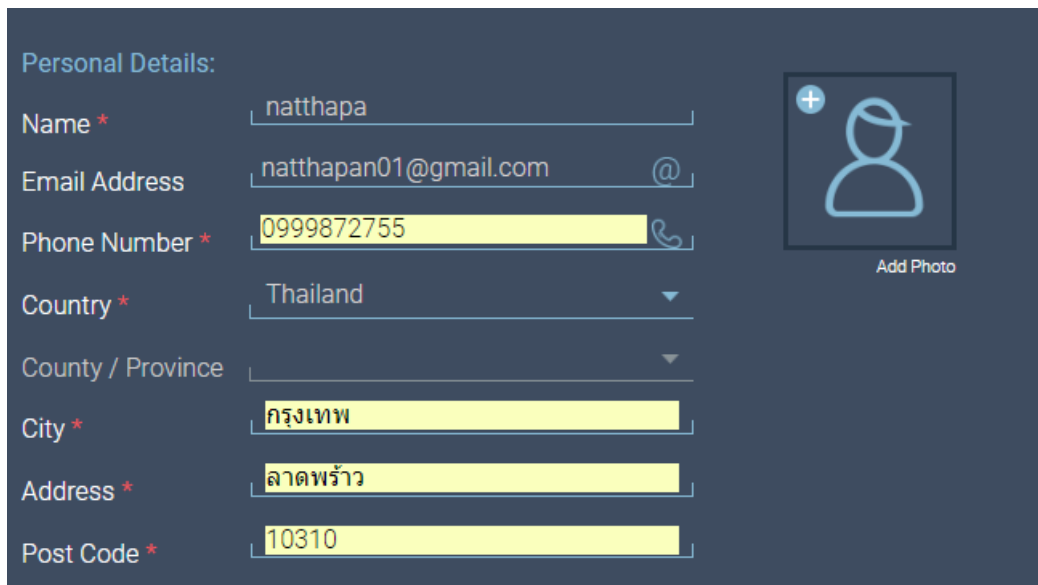
USERS

USERS & PERMISSIONS FOLLOWERS

< Maxwell@Maxwell.Co.Th

Email Address natthapan01@gmail.com @ Check

- Type in the customer's personal details.



Personal Details:

Name * natthapa

Email Address natthapan01@gmail.com @

Phone Number * 0999872755

Country * Thailand

County / Province

City * กรุงเทพ

Address * ลาดพร้าว

Post Code * 10310

+ Add Photo

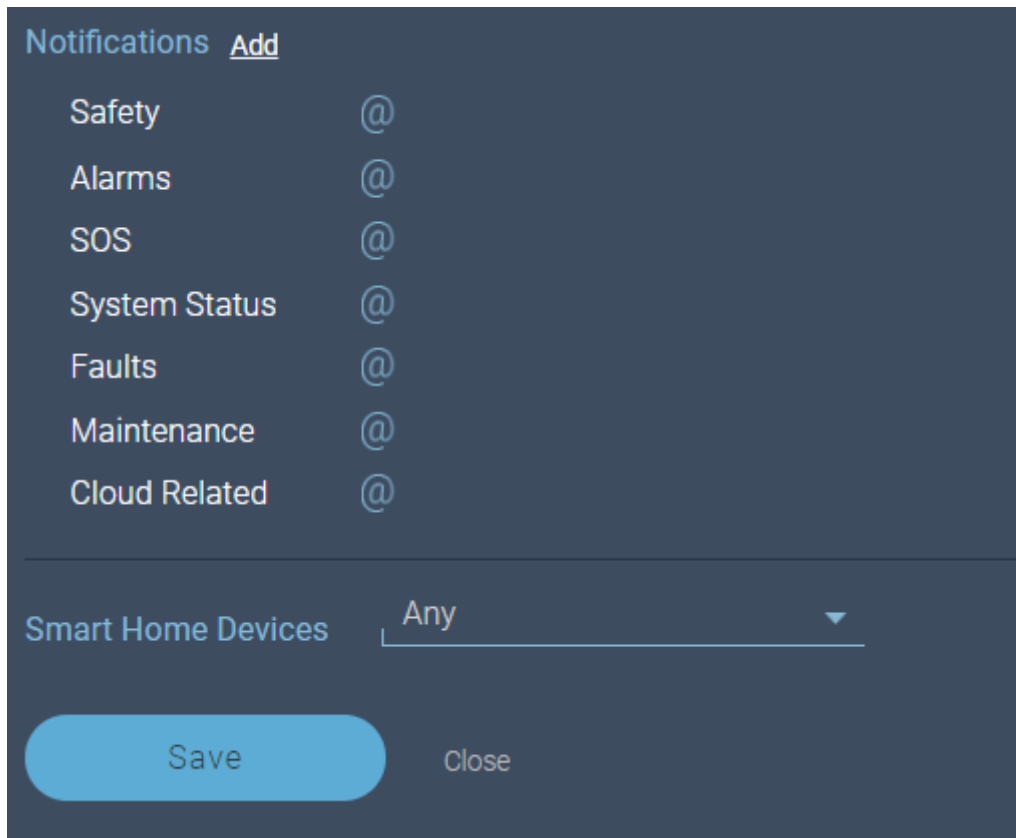
- Click on Security System Access.

User Code = Enter a 4- digit password (new password). Click Check to check your password.

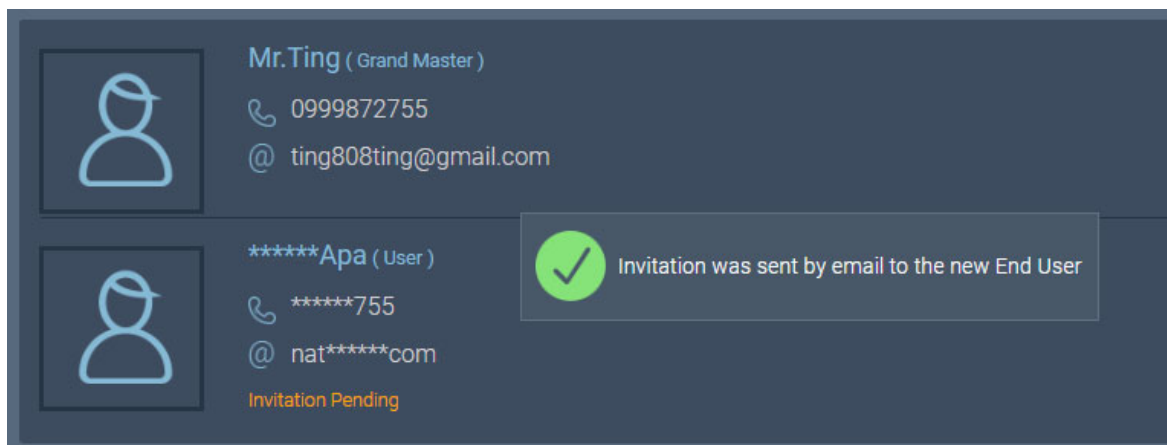
Partitions = Click to select partitions.

- If you want notifications sent to your email, click Notifications Add. Click to set the topic to On , or if you want to set it to All On , click All On and then press Save.

- Press the Save button below.



- The system will send an email to the specified customer email address.



- Let customers go in and check their email, then click [here](#)

Invitation to become a user in the Mr.Agility01 site

Risco Cloud <iRisco@riscocloud.com>

ถึง ฉัน ▾

🇹🇹 อังกฤษ ▾ > ไทย ▾ [แปลข้อความ](#)

Hello,

You are invited to become a user in the Mr.Agility01 site.

Please click [here](#) to complete your registration.

Note that this invitation will expire in 7 days. If this message is not related to you then please ignore it.

Thank you

Grand Master, Mr.Agility01's site

- Fill in the customer's personal information.

Site To Join	<input type="text" value="Mr.Agility01"/>
Your Email Address	<input type="text" value="natthapan01@gmail.com"/>
Full Name	<input type="text" value="natthapa"/>
Country	<input type="text" value="Thailand"/>
County / Province	<input type="text"/>
City	<input type="text" value="กรุงเทพฯ"/>
Address	<input type="text" value="ลาดพร้าว"/>
Post Code	<input type="text" value="10310"/>
Phone	<input type="text" value="0999872755"/>
Create Password	<input type="password" value="*****"/> show
Retype Password	<input type="password" value="*****"/> show

Create Password: Enter a password of 8 digits (must have the same English letters, uppercase / lowercase / numbers and special characters and Retype Password).

- Click to select whether you want news information from Risco.or not and click I agree to Terms and click the Accept button.

Staying in Touch

We would love to stay in touch and send you information, along with offers relating to RISCO products. See our [Privacy Policy](#) for more details.

Please select one of the following options:

- I would like to receive information about RISCO's products and special offers by email/SMS.
- I do not want to receive information about RISCO's products and special offers by email/SMS.


At any time you will be able to unsubscribe from our email/SMS by following the unsubscribe link in the email sent to your inbox or by sending us an email to risco-dpo@riscogroup.com

How We Use Your Data

I have carefully read, understood and accepted the [Terms & Conditions](#) and the [Privacy Policy](#) including collection and use of personal information for the purposes set forth in the Privacy Policy. I consent on my own free will, I hereby 'Register' button below.

I agree to [Terms & Conditions](#)

- If completed, the page will appear as below.Allow customers to login through the app .

 Thank you for accepting the site invitation.

You have accepted the invitation. You can now login and start using your new site.

[Go to Login](#)

Basic instructions In using the anti-theft system

1. Do not turn off the electrical breaker switch in the house. Because there will be no power supplied to the control box. which when the power supply from the backup battery runs out The control box will not be able to alarm.
2. The system should be turned on when you are not at home and going to bed. To warn when there are intruders
3. All doors and windows within the home should be closed. Including the louver before turning on the system.
4. The air conditioner, fan or vacuum cleaner should be turned off. in the installation area detector Movement before turning on the system
5. Avoid pets in the area where the motion detector (Motion Detector or PIR) is installed, except for detectors that do not detect pets (for PET).
6. Avoid using electrical appliances that emit heat, such as rice cookers and thermoses. In the area where the motion detector is installed while the system is turned on.
7. Avoid dust and moisture from decorating or adding on to your home.
8. Avoid opening the door, window or movement detector device cover. Except for changing the battery.
9. The system should be checked regularly, which is every 3 - 6 months to ensure that the system Still in ready-to-use condition



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